

RI Music Festival Tickets Terms & Conditions

Concert tickets include all-day admission to the music festival. All sales are final. RI Music Festivals cannot guarantee or recommend the authenticity of tickets purchased from third-party resellers.

Lost Tickets?

If you can't find previously purchased tickets in your email, please email contact@rimusicfestivals.com to receive confirmation and clearance.

Box Office

Box Office: (401-465-0824

Email: boxoffice@rimusicfestivals.com

Ticket Purchase Terms & Conditions:

All ticket sales are final. No refunds.

All online orders are subject to a nominal convenience fee.

Not responsible for lost, stolen or counterfeit tickets.

All events are rain or shine.

Purchase Policy

Ticket Terms of Use

The code on each ticket allows redemption of the item described, and it will be scanned for authenticity. Do not make additional copies of your ticket(s); duplicates will be rejected. Purchase of tickets by a third party is not authorized and carries a risk of being fraudulent. Event reserves

the right to require photo ID for entry. Tickets are a revocable license to fulfill items, entry, or services. Management may, without refund, revoke this license and refuse admission or redemption for non-compliance with these terms or for disorderly conduct. Unlawful sale or attempted sale subjects tickets to revocation without refund. Tickets obtained from unauthorized sources may be invalid, lost, stolen or counterfeit and so are void. You voluntarily assume all risks whether occurring prior to, during and after this event. You agree to release the organization, facility, participants, Ticketor and their respective affiliates and representatives from responsibility and related claims. You grant unrestricted license to use your image or likeness in photograph or video by the event and its respective agents.

Refunds, Disputes & Cancellations

By proceeding with a purchase from RI Music Festivals, you acknowledge that you have read, understood, and agree to abide by the terms outlined in this disclosure regarding refunds.

Please note that all sales are final, and we do not offer refunds unless otherwise stated explicitly by RI Music Festivals or as required by law. This policy applies to all ticket purchases made through our website or any authorized ticketing platforms. RI Music Festivals recommends acquiring tickets only through our authorized platforms and does not guarantee authenticity for tickets purchased, exchanged or otherwise obtained through unauthorized platforms.

We understand that unforeseen circumstances may arise that prevent you from attending an event. However, due to the nature of event planning and logistics, we are unable to accommodate refund requests, including but not limited to:

- Change in personal plans
- Travel disruptions

- Inclement weather
- Artist or performer lineup changes
- Venue changes

Disputes or Chargebacks

Disputing charges processed by or on behalf of Eastern States Exposition including by its partner, Ticketor may result in being blacklisted (banned) from future purchases and should not be used a method for obtaining a “refund”.

Cancellations

In the event of a cancellation or rescheduling of the event by RI Music Festivals, ticket holders will be notified promptly, and alternative arrangements or refunds may be offered at our discretion.

Contacting Us

If you have any questions or concerns regarding this policy or need assistance with your ticket purchase, please don't hesitate to contact our customer support team at boxoffice@rimusicfestivals.com

Effective Date and Changes

RI Music Festivals reserves the right to modify the terms of this policy at any time and in our sole discretion, by posting a change notice to this page.

This policy was last modified on April 10th, 2025